

## Data Protection Notice concerning this website

This Data Protection Notice concerning the website describes how (“[Sika]”, or “we”, or “us”, or “our”) processes the personal data and other data of users (“you” and “your”) in its role as controller, specifically within the meaning of the General Data Protection Regulation (“GDPR”), when you make use of the websites [www.sika.nl] or www.pulastic.com (“Website”).

### 1. Categories of personal data, the purposes of the processing, the legal grounds, and the source

#### a. Personal data actively provided by you:

If you sign up for the newsletter (through the contact form) and give permission for receiving newsletters and the processing of your email address for this purpose, you will be requested to provide your email address. We will use your email address to regularly send you newsletters. Provision of your email address will take place on a voluntary basis. However, you will not receive any newsletters if you do not provide your email address. Your permission constitutes the legal basis for the processing of your personal data for sending newsletters (Article 6(1)(a) GDPR).

#### b. Other, passively collected data:

In addition to the personal data provided in an active manner, the Website can automatically collect, process, and store certain data about you in pseudonymised form:

- Data about your device and use: this potentially concerns (i) information about the device used to access the Website (including but not limited to the model, operating system, IP address, language, telephone provider, and similar data), and (ii) data about the use of characteristics, features, or messages on the device to recognise you and analyse trends;
- Website analysis, for example, how often a user makes use of the Website, aggregate use, performance details. We use website analysis to better understand the operation and the use of our Website. The legal basis for this purpose is our legitimate interest (Article 6(1)(f) GDPR), which consists of: monitoring and maintaining the operation of the Website and analysing the trends, use, and activities related to our Website.

### 2. Recipients

#### a. Transfer to service providers

[Sika] can hire external service providers which act as processors for [Sika] to provide certain services to [Sika], such as providers of website services, providers of marketing services, or providers of IT support. The service providers may have access to your personal data and/or may process your personal data during the provision of such services.

These external service providers are subject to contractual obligations concerning the implementation of suitable technical and organisational security measures to secure your personal data and to only process the personal data in accordance with the instructions.

**b. Other recipients**

Some of our colleagues managing the Website and providing IT services may be employees of other companies within our group. Our colleagues may have access to your personal data and/or may process your personal data while managing the Website.

This transfer of your personal data is based on our legitimate interests. Our legitimate interest concerns the transfer of personal data within the group for internal administrative and support purposes. Access is restricted to those colleagues who strictly require this access.

[Sika] can also share your personal data with police services, government organisations, lawyers, or external consultants in accordance with applicable laws on data protection. The statutory basis for such processing is compliance with a legal obligation to which [Sika] is subject or legitimate interests such as initiating or defending ourselves against legal claims.

The revised list of data processors and third parties with whom we share data can be provided by the Company upon request at the contact details set out below.

**c. International transfer of personal data**

The personal data about you collected or received by us may possibly be transferred to and processed by recipients located in or outside the European Economic Area (“EEA”) which do not offer a suitable level of data protection. Countries that are considered to offer a suitable level of data protection in relation to European legislation are Andorra, Argentina, Guernsey, Israel, Isle of Man, Jersey, New Zealand, and Uruguay. Recipients in the United States are potentially partially certified based on the EU-US Privacy Shield and for this reason considered to offer a suitable level of data protection in relation to European legislation. If your personal data are transferred to countries that do not offer a suitable level of data protection in relation to European legislation, we will base this transfer on fitting security measures, such as the model contract provisions of the European Committee. You can request a copy of these security measures by contacting us in the manner set out in section 5 (Contact). The access is restricted to recipients who strictly require this access.

**3. Which rights do you have, and how can you exercise these?**

If you have given permission for the processing of your personal data, you can revoke this permission at any time with future effect. Such revocation does not affect the legitimacy of the processing of data before this permission was revoked.

In accordance with applicable legislation on data protection, you have the right to request the following: access to your personal data, removal of your personal data, limitation of the processing of your personal data, portability of your personal data, objection to the processing of your personal data. Keep in mind that the aforementioned rights can be restricted in accordance with applicable national legislation on data protection. You can find more information about these rights in the “Your Rights” appendix.

You also have the right to file a complaint with the competent data processing regulator. If you wish to exercise your rights, you can contact us in the manner set out in the following section (5) or use the online “Exercising your rights” form on the Company website.

#### **4. How long do we retain your personal data?**

Your personal data will be retained for as long as this is necessary to be able to provide the requested services to you. If [Sika] no longer requires your personal data to meet its contractual or statutory obligations, Sika will remove these data from our systems and archives and/or take measures to pseudonymise or anonymise the data in a suitable manner to ensure these can no longer be used to identify you, unless we need to keep your data, including personal data, in order to comply with laws or regulations to which [Sika] is subject, such as statutory retention periods.

#### **5. Contact**

If you have any questions about this Data Processing Notice concerning this Website, you can contact Hans Lunneker (Data Protection Official at Sika) by email ([lunneker.hans@nl.sika.com](mailto:lunneker.hans@nl.sika.com)).

#### **Appendix: Your rights**

**(A) RIGHT OF ACCESS: YOU MAY HAVE THE RIGHT TO OBTAIN CONFIRMATION FROM US ABOUT THE FACT WHETHER WE PROCESS YOUR PERSONAL DATA, AND, IF THIS IS THE CASE, TO REQUEST ACCESS TO YOUR PERSONAL DATA. THE DATA TO WHICH YOU CAN REQUEST ACCESS INCLUDE THE PURPOSES OF THE PROCESSING, THE CATEGORIES OF RELEVANT PERSONAL DATA, AND THE RECIPIENTS OR CATEGORIES OF RECIPIENTS TO WHOM THE PERSONAL DATA HAVE BEEN OR WILL BE DISCLOSED. HOWEVER, THIS IS NOT AN ABSOLUTE RIGHT AND THE INTERESTS OF OTHER PERSONS MAY RESTRICT YOUR RIGHT OF ACCESS.**

**YOU MAY HAVE THE RIGHT TO OBTAIN A COPY OF THE PROCESSED PERSONAL DATA. IN THIS RESPECT, WE CAN CHARGE A REASONABLE FEE BASED ON THE ADMINISTRATIVE EXPENSES FOR ADDITIONAL COPIES.**

**(B) RIGHT OF RECTIFICATION: YOU MAY HAVE THE RIGHT TO RECTIFY INCORRECT PERSONAL DATA ABOUT YOU: DEPENDING ON THE PURPOSES OF THE PROCESSING, YOU MAY HAVE THE RIGHT TO HAVE INCOMPLETE PERSONAL DATA SUPPLEMENTED, INCLUDING THE PROVISION OF AN ADDITIONAL STATEMENT.**

**(C) RIGHT OF REMOVAL (“RIGHT TO BE FORGOTTEN”): IN CERTAIN CIRCUMSTANCES, YOU MAY HAVE THE RIGHT TO REMOVAL OF YOUR PERSONAL DATA, AND WE MAY BE REQUIRED TO REMOVE THESE PERSONAL DATA.**

**(D) RIGHT OF LIMITATION OF THE PROCESSING IN CERTAIN CIRCUMSTANCES, YOU MAY HAVE THE RIGHT TO LIMIT THE PROCESSING OF YOUR PERSONAL DATA. IN THIS CASE, THE DATA IN QUESTION WILL BE LABELLED AND WE WILL ONLY PROCESS THEM FOR CERTAIN PURPOSES.**

**(E) RIGHT OF PORTABILITY: IN CERTAIN CIRCUMSTANCES, YOU MAY HAVE THE RIGHT TO RECEIVE THE PERSONAL DATA YOU HAVE PROVIDED IN A STRUCTURED, COMMON, AND MACHINE-READABLE FORMAT, AND HAVE THE RIGHT TO TRANSFER THESE DATA TO ANOTHER ENTITY WITHOUT ANY RESTRICTIONS IMPOSED BY US.**

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**(F) RIGHT OF OBJECTION: IN CERTAIN CIRCUMSTANCES, YOU MAY HAVE THE RIGHT TO OBJECT FOR REASONS ARISING FROM YOUR PERSONAL SITUATION, OF IF PERSONAL DATA ARE PROCESSED FOR DIRECT-MARKETING PURPOSES, TO OBJECT TO THE PROCESSING OF YOUR PERSONAL DATA BY US, AND WE MAY BE REQUIRED TO STOP PROCESSING YOUR PERSONAL DATA. IF YOUR PERSONAL DATA ARE PROCESSED FOR DIRECT-MARKETING PURPOSES, YOU ALSO HAVE THE RIGHT TO OBJECT TO THE PROCESSING OF YOUR PERSONAL DATA FOR SUCH MARKETING PURPOSES AT ANY TIME, INCLUDING THE USE OF PROFILING INsofar AS THIS RELATES TO SUCH DIRECT-MARKETING PURPOSES. IN THIS CASE, YOUR PERSONAL DATA WILL NO LONGER BE PROCESSED BY US FOR SUCH PURPOSES.**

